NAS CM Operations

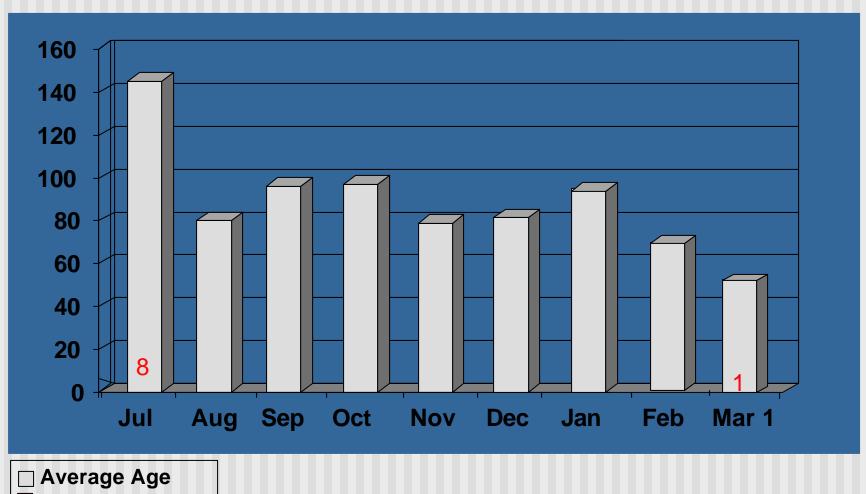
Presented by ACM-20 To the CMSG March 17, 2003



Current NAS CCB Activities

- Continued NAS CCB Operation Improvements
 - From July to September
 - Reduced average age of NCPs over 43%
 - Average processing time under 104 days
 - Reduced the number of NCPs >181 days by 37%
 - From October to December
 - Reduced average age of NCPs over 40%
 - Average processing time consistently under 90 days
 - Reduced the number of NCPs >181 days by 50%
 - From January to March
 - Reduced average age of NCPs over 41%
 - Average processing time under 72 days
 - Reduced the number of NCPs >181 days by 75%

NAS CCB NCP Average Age



NAS CCB Operations Improvements

- Phased approach implemented to increase the efficiency of the NAS CCB process
 - Increased resources (SETA)
 - Weekly team meetings to status changes and discuss issue resolution
 - Process metrics captured and reported
 - Proactive follow-up (e.g. late MEs and resolution of comments)
 - Walk-throughs of appropriate NCPs to the NAS CCB Co-Chairs for adjudication
 - Presenting NCPs for adjudication at NAS CCB PreBriefs
 - NAS CCB agenda packages available on the website

Other NAS CCB

- DRRC Relationship to NAS CCB
 - NCPs resulting from DRRC decisions require additional notations on the NCP and associated attachments
- NAS Architecture baseline status
- Status of NAS 1000 series documents
- NAS CCB CCD Closure
- CCB Charter Activity

CCB Structure

